



## **Reporting alleged or suspected criminal conduct: Guidance for Private Hire Operators**

On 12 September 2018, Transport for London (TfL) published guidance to London private hire vehicle (PHV) operators on the reporting of alleged or suspected criminal conduct.

The purpose of this guidance, which has been produced in conjunction with the Metropolitan Police Service, is to assist London PHV operators reporting alleged or suspected criminal conduct to the police in an appropriate and timely way.

The guidance is published on our website here: [www.tfl.gov.uk/ph-operators](http://www.tfl.gov.uk/ph-operators).

We would encourage all PHV operators to familiarise themselves with this guidance.

If you need any further information, please email us at [tph.enquiries@tfl.gov.uk](mailto:tph.enquiries@tfl.gov.uk) or call our Licensing Team on 0343 222 4444 (Monday to Friday, 8am to 6pm).

A handwritten signature in black ink, appearing to be 'Graham Robinson', written in a cursive style.

**Graham Robinson**

**Interim General Manager  
London Taxi and Private Hire**

**12 September 2018**

*For previous Notices visit [tfl.gov.uk/tph](http://tfl.gov.uk/tph)*