Transport for London
London Taxi and Private Hire

## Safeguarding Awareness training

**Introduction of online Safeguarding Awareness training for taxi and private hire licensees and applicants**

Keeping children and vulnerable adults safe from harm and abuse is everyone's responsibility. Taxi and private hire licensees, particularly licensed drivers, and individuals working for private hire operators and taxi booking platforms are in a unique position to identify and help take steps to prevent the abuse, exploitation or neglect of children and vulnerable adults.

By understanding early warning signs and knowing what to do where there are concerns that a child or vulnerable adult is at risk, taxi and private hire licensees can play a significant role in preventing harm and abuse.

With this in mind, and in line with the Department for Transport's Statutory Standards for taxi and private hire licensing, TfL has developed a Safeguarding Awareness training course for taxi and private hire drivers and all other licensees.

**We expect all licensees to undertake the Safeguarding Awareness training at the earliest opportunity and we also encourage staff working for PHV operators and taxi booking platforms to undertake this training.**

This is an important tool that will help them understand the important role that they can take in keeping children and vulnerable adults safe.

The training course is available on TfL's new Safeguarding Awareness webpage: tfl.gov.uk/safeguarding.

The webpage also includes links to additional resources that licensees may find useful, including where and how to report concerns.

The training course can be completed on a laptop, desktop, tablet or smartphone. It is free for any user to access and can be undertaken as many times as required.

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*For previous Notices and additional licensing information, please visit **tfl.gov.uk/tph***