

Pinsent Masons LLP

Law firm reduces emissions

Snapshot

Challenge

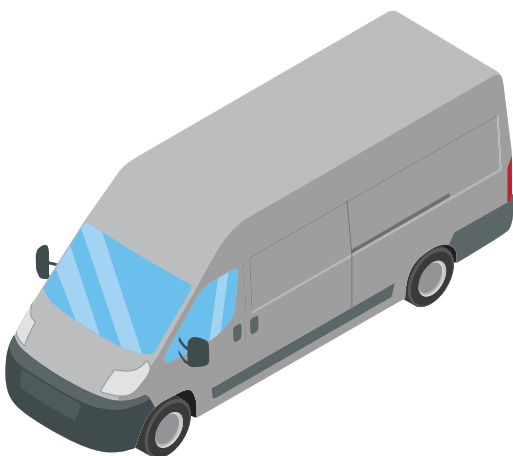
- Pinsent Masons wanted to maintain a high quality of service for colleagues and clients while making their deliveries more efficient
- Driven by ensuring their operations were environmentally friendly

Solution

- Reviewed incoming and outgoing deliveries, identifying opportunity areas
- Engaged with cleaning service providers Mitie to reduce frequency of deliveries and collections

Benefits

- 55 per cent NOx emissions saved from reducing cleaning consumable deliveries and waste collections
- Air quality in the local area improved through reduced vehicle movements
- Time saved on handling deliveries



Achievements

50% ▼

Cleaning consumable deliveries reduced from fortnightly to monthly

50% ▼

Milk and newspaper deliveries consolidated to one supplier for the whole building

40% ▼

Waste collected three times a week instead of five

24% ▼

Window cleaners use lower emissions vehicles reducing carbon emissions by 24%

Recycled

Confidential paper waste is recycled and reused as tissue paper





‘We realised how the concept of efficient deliveries works really well and small changes can make a real difference to our local area, colleagues, clients and neighbours. The TfL workshop was thought-provoking and engaging.’

Facilities Manager

The details

In addition to attending a Transport for London (TfL) Efficient Deliveries workshop, Pinsent Masons reviewed their incoming and outgoing deliveries. Working in partnership with Mitie cleaning they identified several simple solutions to minimise their impact on the environment.

Solutions

Step 1: Bring it together

Exploring opportunities to consolidate deliveries, they initially identified areas in which they could take vehicles off the road and save time in handling deliveries:

- Consolidating cleaning consumable deliveries from fortnightly to monthly
- Reducing waste collections by 40 per cent
- Engaging with other building tenants to establish a single preferred supplier for milk and newspapers.

Step 2: Make it greener

Pinsent Masons and Mitie went a step further and reduced the environmental impact of the cleaning consumable deliveries and waste collections by making them inherently greener.

They made the switch to Euro VI compliant vehicles, which emit at least 55 per cent less NOx than vehicles which are Euro V compliant or older.

Mitie worked with the window cleaners for the building who started using new lower emissions vehicles which meant there was a 24 per cent reduction in annual CO₂ emissions.

Step 3: Make it circular

The next step was to tackle the eco-footprint of the products they were using. Following circular economy principles, Mitie now collects confidential waste from Pinsent Masons, safely destroys, and takes it to a local facility where the waste is turned into reusable tissue and delivered back to Pinsent Masons for further use.

How can your business benefit?

By reviewing the deliveries and collections to and from your building, you can identify opportunities to enjoy the same benefits as Pinsent Masons and Mitie.

Visit tfl.gov.uk/efficientdeliveries to unlock the benefits of making your deliveries and servicing trips more efficient.