

STAY SAFE WHILE WORKING

Advice for taxi and private hire drivers

In partnership with



**TRANSPORT
FOR LONDON**
EVERY JOURNEY MATTERS



**METROPOLITAN
POLICE**



Keep your money and possessions safe

- Limit the amount of cash you carry and avoid leaving it around the central console; it is an easy target for a thief.
- Keep your mobile phone safe and out of reach from passengers. Make sure you note the IMEI number, find this by typing ***#06#**.
- If you are threatened with a knife or other weapon, call **999** immediately. Do not risk your personal safety.

Stay safe while driving

- If you are asked to stop suddenly or deviate into quieter areas, try to do so in a location with good lighting and plenty of people.
- Beware of distraction techniques involving requests to adjust seats or to access the boot, this might be intended to get you to leave your vehicle.
- If you do have to leave your vehicle, switch the ignition off and take the keys with you.

Useful resources

- Lone working devices are a good way to make emergency contact with a monitoring station should you be threatened or have property taken. For more information visit **securedbydesign.com**
- Consider fitting a TfL-approved CCTV system to your taxi or private hire vehicle. Further details can be found via **TfL.gov.uk/tph-cctv**
- A vehicle tracking device can help to locate your vehicle if stolen. For details visit **thatcham.org**
- For further advice search 'protecting yourself from crime' on **met.police.uk**

Reporting

- Drivers are encouraged to report all suspected crimes to police.
- In an emergency call **999** immediately. If you can't call **999** at the time then you should report it as soon as possible by calling **101** or online at **met.police.uk**
- Private hire operators are required to record details for every booking, police can use this information to investigate crimes.